



REGISTRATION BROCHURE

Compliance & Quality Connections 2024
The 16th Annual Conference for Providers Serving People with Disabilities

May 7, 2024

9:00 a.m.-4:15 p.m.

Registration & Continental Breakfast begin at 7:30 a.m.

The Saratoga Hilton

534 Broadway, Saratoga Springs, NY

*Join us for valuable information and insights
to help ensure disability service providers are running
effective, efficient, high-quality programs.*

A CONFERENCE FOR:

Corporate Compliance Officers; Corporate Compliance Committee Members;
Quality Assurance Officers; Board Members; Executive Leadership

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Compliance & Quality Connections 2024

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GENERAL INFORMATION

Compliance & Quality Connections 2024 The 16th Annual Conference for Providers Serving People with Disabilities

WHEN: Tuesday, May 7, 2024, 9:00 a.m. to 4:15 p.m.
(Check-in & continental breakfast begin at 7:30 a.m.)

WHERE: The Saratoga Hilton, 534 Broadway, Saratoga Springs, NY
A block of overnight rooms has been reserved at a special conference rate of \$172, plus applicable taxes. See hotel information on next page.

COST: \$210 = CP State Affiliates/The Arc NY Chapters
\$260 = Non-Members

REGISTER: Click [HERE](#) to register online!
Seating is limited – REGISTER EARLY!!

DEADLINE: The registration deadline is April 19.
Registrations are being accepted online.

COVID: There currently are no COVID restrictions or mandates in place.
However, the hotel will have sanitation stations in meeting rooms, and we will have masks available should anyone need them.

FOR YOUR COMFORT: Please be aware that the temperature in meeting rooms can fluctuate.
For your comfort, we recommend dressing in layers.

CANCELLATION POLICY:

After April 19, no refunds will be made. However, registrants may send someone else in their place.

PRESENTATIONS/HANDOUTS:

Presentations/Handouts will be posted by the close of business on May 14 on The Arc New York and CP of NYS websites (www.thearcny.org & www.cpstate.org).

QUESTIONS? Registration questions may be directed to (518) 436-0178. General conference questions may be directed to either (518) 436-0178 or (518) 439-8311.

HOTEL INFORMATION



The Saratoga Hilton

534 Broadway | Saratoga Springs, NY

We have reserved a block of rooms at The Saratoga Hilton for the night of May 6, at the discounted rate of \$172 (plus applicable taxes). To reserve a room at our special rate, please click on the link below. Don't forget a tax-exempt form if applicable. **THE CUT-OFF FOR MAKING HOTEL RESERVATIONS FOR OUR GROUP RATE IS APRIL 5**. AFTER THAT TIME, RESERVATIONS WILL BE ACCEPTED SUBJECT TO AVAILABILITY AT THE PREVAILING RATE.

<https://book.passkey.com/go/TheArcNewYorkQandC>

DIRECTIONS

FROM THE SOUTH: Take the NYS Thruway (I-87 North) to Exit 24. Take the Adirondack Northway (I-87 North) to Exit 15. Turn left off exit. At the 5th traffic light, turn left onto Rock Street. At stop sign, turn right onto Maple Avenue. The Saratoga Hilton parking lot is on your right just after The Olde Bryan Inn.

FROM THE NORTH: Take Adirondack Northway (I-87 South) to Exit 15. Take right at exit. At the 4th traffic light, turn left onto Rock Street. At stop sign, turn right onto Maple Avenue. The Saratoga Hilton parking lot is on your right just after The Olde Bryan Inn.

FROM THE EAST: Take the Massachusetts Turnpike West to NY Thruway. Take Exit B-1 (I-90 Bypass) to I-787 North for approximately 6 miles to Route 7 West for approximately 2 miles to Adirondack Northway (I-87) for approximately 22 miles to Exit 15. Turn left off exit. At the 5th traffic light, turn left onto Rock Street. At stop sign, turn right onto Maple Avenue. The Saratoga Hilton parking lot is on your right just after The Olde Bryan Inn.

FROM THE WEST: Take NYS Thruway (I-90 East) to Exit 24. Take Adirondack Northway (I-87 North) to Exit 15. Turn left off exit. At the 5th traffic light, turn left onto Rock Street. At stop sign, turn right onto Maple Avenue. The Saratoga Hilton parking lot is on your right just after The Olde Bryan Inn.



SCHEDULE

7:30-8:45am

CHECK-IN / CONTINENTAL BREAKFAST

Please visit our SPONSORS & EXHIBITORS throughout the day!

9:00-9:15am

WELCOME & OPENING REMARKS

Mike Alvaro, President & CEO, CP State

9:15-10:45am

KEYNOTE – PROTECTING THE INTEGRITY OF NEW YORK STATE’S MEDICAID PROGRAM: AN OVERVIEW OF OMIG’S PROGRESS, PRIORITIES, AND PATH FORWARD

Erin Ives, First Deputy Medicaid Inspector General, Office of the Medicaid Inspector General

First Deputy Medicaid Inspector General Erin Ives will detail OMIG’s new initiatives and key focus areas for 2024. A Q&A will follow the presentation.

10:45-11:00am

BREAK

11:00am-12:15pm

UNLOCKING THE POTENTIAL OF QUALITY IMPROVEMENT PLANS

Karisa Capone, Director of Continuous Quality Improvement, NYS OPWDD

Maryellen Moser, Deputy Director for Quality Improvement Strategies, NYS OPWDD

Brian O’Donnell, Statewide Director of the Bureau of Program Certification (BPC), NYS OPWDD

Ellie Smith, Statewide Director of Continuous Quality Improvement, NYS OPWDD

OPWDD leaders from the Division of Quality Improvement will discuss essentials and best practices in the design and implementation of Quality Improvement Plans. This session will include practical tips for putting your QI plan into practice and the use of various tools and strategies to drive impactful quality improvement projects to enhance service quality and individual satisfaction and outcomes creating an organizational culture of quality.

12:30-1:15pm

Lunch *(will be provided)*

1:30-2:45pm

PANEL DISCUSSION – A YEAR OF CHANGE: ON THE COMPLIANCE CAROUSEL

Robert Hussar, Partner, Rivkin Radler

Paul Mayer, Executive Vice President, The Bonadio Group

Melissa Zambri, Partner, Barclay Damon

2023 marked a significant year of transition for provider Corporate Compliance Programs because of multiple changes in federal and state compliance program regulations, guidance, and policies. Our moderator will take our panel of experts through a discussion on successfully navigating the changing compliance landscape mixed with stories of challenge and success. Topics will include current audit and enforcement observations, governance role in compliance, the emergence of artificial intelligence, contractor compliance, and much more. The session is designed to include audience interaction and response to questions.

2:45-3:00pm

Break

3:00-4:15pm

HIPAA HITECH CHANGES 2024 – WHAT’S NEW?

Brian L. Tuttle, HIPAA Consultant

In this session, Brian will discuss the importance of HIPAA compliance for practice managers, as HIPAA & HITECH are now fully enforced with bipartisan support. He will cover HIPAA changes for 2024, proposed changes, and updates related to Right of Access, SAMHSA Part 2, Care Coordination, Information Sharing, and Notice of Privacy Practices. The sessions will also cover telemedicine, texting, emailing, 21st Century Cures Act, New York Shield Act, geo-political risks, OCR audit process, and the Dobbs vs Jackson ruling.

As an attendee of our 2024 conference, we invite you to be our guest at an EXCLUSIVE POST CONFERENCE WEBINAR by OrbitalFire entitled, “Hidden Secrets of the HIPAA Risk Assessment” on May 23rd.

See flyer on following page.



**Attendees of Compliance & Quality Connections 2024
will have the opportunity to attend an
EXCLUSIVE POST-CONFERENCE WEBINAR by OrbitalFire.**

**Hidden Secrets of the HIPAA Risk Assessment
May 23rd at 10:00a.m.**

Often misunderstood, rarely admired, and never coveted, the HIPAA Risk Assessment has wallowed in infamy since its introduction in 2003. Complex and confusing, the HIPAA Risk Assessment is the foundation for HIPAA compliance and cybersecurity programs throughout the industry. And while the language, controls, and rubric can indeed be daunting, there are several tricks that can help lead to compliance harmony.

Join Reg Harnish, CEO of OrbitalFire, as we explore these hidden secrets, and how you can make your next HIPAA Risk Assessment the best ever.

**Registration information will be emailed to you following the
Compliance & Quality Connections 2024 Conference.**



REG HARNISH is a nationally recognized cybersecurity veteran, investor, board member, advisor, author, and the CEO of OrbitalFire. As a nationally recognized speaker, Reg has presented at nearly every major industry and cybersecurity conference. His thoughtful and sometimes provocative perspectives have made him a highly sought-after keynote speaker.

OrbitalFire is a leading cybersecurity services provider focused on simplifying, automating, and ultimately solving security challenges for the underserved – small businesses. Reg is responsible for the company's vision, strategy, and growth. Reg is also the founder and former CEO of GreyCastle Security, a former Executive Vice President at the Center for Internet Security, and the former CTO of Autotask. Reg is a fellow of the National Cybersecurity Institute, a member of the Forbes Technology Council, and a board advisor to numerous high-growth cybersecurity startups.

Reg has been practicing cybersecurity for nearly two decades. His experiences, skills, and perspectives have established him as a highly respected thought-leader in the industry.

SPEAKERS



KARISA CAPONE

***Director of Continuous Quality Improvement
Division of Quality Improvement
NYS OPWDD***

Ms. Capone is back at the New York State Office for People with Developmental Disabilities (OPWDD) as Director of the Division of Quality Improvement (DQI) Continuous Quality Improvement (CQI) after a year-long stint as the Bureau Director for the Center for Aging and Long-Term Care Regulatory and Policy Initiatives at the New York State Department of Health (DOH). Prior to that, Ms. Capone spent 18 years at OPWDD in various positions including Director, DQI, Incident Management Unit (IMU); Standards Compliance Analyst 2, DQI, Continuous Quality Improvement Unit; Standards Compliance Analyst 2, Office of Counsel; Program Operations Specialist 2, Division of Person-Centered Supports; and Standards Compliance Analyst 1, DQI, Bureau of Program Certification and Bureau of Program Support.

In her current role, Ms. Capone provides leadership and direction to the CQI Unit on a day-to-day basis, including oversight of critical functions to support DQI and OPWDD in the implementation of the agency's quality strategy. She also coordinates the development and implementation of quality improvement plans to improve system-wide performance in compliance with OPWDD requirements.

Ms. Capone holds a Bachelor's Degree in Social Work from Siena College in Loudonville, N.Y. and a Master's Degree in Public Administration from Marist College in Poughkeepsie, N.Y.



ROBERT HUSSAR

***Partner
Rivkin Radler***

Bob Hussar is a Partner in Rivkin Radler's Health Services and Compliance, Investigations & White Collar Practice Groups. Bob has spent his entire 20-year professional career working with or for non-profit healthcare providers on compliance and audit matters and initiatives. He has had the unique perspective of running or overseeing payer and provider compliance programs as a compliance officer, consultant, healthcare attorney, and regulator including as the First Deputy Medicaid Inspector General, where he was directly responsible for the implementation of mandatory provider compliance plans and corporate integrity agreements, and where he chaired provider advisory committees focused on compliance guidance, self-disclosures and OMIG's audit processes. In addition to his compliance and audit expertise, he also spends considerable time representing individuals and organizations on NYS Justice Center matters. Bob is certified in healthcare compliance, is a former Board Member of Health Care Compliance Association (HCCA) and currently serves as the Chair of their New York Regional Meeting. He is a former Chair of the New York State Bar Association's Health Law Section and also previously served as chair of the Compliance, Enforcement and Payment Committee of the Section. Bob previously served as a co-chair of the NYS Department of Health's Value Based Payment Workgroup on Program Integrity. Bob is also the founder and Managing Partner of Healthcare Compliance Connections, a boutique executive search firm that assists providers in identifying and recruiting qualified healthcare compliance professionals. When Bob isn't partnering with providers to promote truth and justice, he enjoys coaching youth sports, a rare round of golf, and partnering with his wife Heather to manage the chaos associated with the active lives of their four children and two spirited golden retrievers. Since 2016, the Health Services Practice Group has been recognized in the Chambers USA directory.

SPEAKERS



ERIN IVES

***First Deputy Medicaid Inspector General
Office of the Medicaid Inspector General***

Erin Ives joined OMIG in January of 2007 and was instrumental in the development of the agency's internal control program and instituting agency reporting standards and processes, including the creation of a Reporting Standards Workgroup and Cost Savings Workgroup. She also served as the state liaison to the Centers for Medicare and Medicaid Services for the purposes of the Medicaid Program Integrity Reviews conducted of New York State. At OMIG, she guides the agency's program integrity initiatives in the Medicaid program. She served as the Director of the Bureau of Quality Control and Enterprise Projects, overseeing and directing the agency's enterprise and information technology portfolios, producing the agency's Annual Report and supervising OMIG's first Project Management Office. Prior to this position with OMIG, Ms. Ives served as the Director of Racing Programs as part of the Office of the Secretary to the Governor within the New York State Executive Chamber. In this capacity, she created and implemented policy initiatives for various state agencies including the New York State Racing and Wagering Board, New York State Division of the Lottery, the Non-Profit Racing Association Oversight Board, and the Ad Hoc Committee on the Future of Racing. Additionally, she developed regulations for video lottery gaming with emphasis on distribution of authorized marketing allowance, drafted and approved press releases and media statements for various state agencies, and researched and generated briefing material on racing and gaming industry issues for the Governor and Executive Staff. Ms. Ives is a graduate of Siena College, with a Bachelor's Degree in Marketing and Management.



PAUL MAYER

***Executive Vice President
The Bonadio Group***

Paul is an Executive Vice President and the leader of the Compliance Solutions Division at The Bonadio Group. He is a healthcare professional with more than 15 years of experience in healthcare and not-for-profit settings. Paul has held the positions of Corporate Compliance Officer, Director of Corporate Compliance, Process Integrity Coordinator, and Case Manager for organizations regulated by the Department of Health, OPWDD, OMH, OASAS, and OCFS, to name a few. He has conducted compliance training sessions and assessed compliance programs and Medicare and Medicaid service documentation for many types of providers throughout New York State. Paul has also provided ongoing Compliance Program Consultation and has served as the Outsourced Compliance Officer for several organizations.

In addition to his professional background, Paul holds a Bachelor of Science Degree in Health Science from the University of Buffalo. He also holds a Master of Public Administration Degree from SUNY Brockport and a Master of Business Administration Degree from the William E. Simon School of Business Administration at The University of Rochester. Paul brings extensive experience in HIPAA, policy and procedure development, medical record room management, Medicaid and Medicare compliance, and leading and implementing corporate compliance programs. Paul is a member of the Health Care Compliance Association and is Certified in Healthcare Compliance (CHC) and Healthcare Privacy Compliance (CHPC).

SPEAKERS



MARYELLEN MOSER

Deputy Director for Quality Improvement Strategies
NYS OPWDD

Maryellen Moser has served as Deputy Director for Quality Improvement Strategies in OPWDD's Division of Quality Improvement. Prior to rejoining Division of Quality Improvement, Ms. Moser was instrumental in establishing and staffing the new Office of Strategic Initiatives (OSI) for OPWDD as Interim Director and spent more than twenty years serving OPWDD in a variety of key policy, program, and quality related positions including serving as Director of the Home and Community Based Services Waiver/MSC Practice Development, Director of Home and Community Living, as DQI's Director of Continuous Quality Improvement, and a manager in the Bureau of Compliance Management.

Ms. Moser began her NYS career in 2000 as a Budget Examiner/Senior Budget Examiner for the NYS Division of the Budget. Prior to NYS employment, Ms. Moser spent more than eight years in not-for-profit human service organizations providing direct services and program management (including the provision of direct care to people with developmental disabilities) and overseeing key administrative functions.

Ms. Moser is a graduate of Marist College with a Master of Public Administration Degree, earned a Bachelor's Degree in Sociology through SUNY, and a management development studies certificate from Cornell School of Industrial and Labor Relations.



BRIAN O'DONNELL

Statewide Director of the Bureau of Program Certification (BPC)
NYS OPWDD

Mr. O'Donnell serves as the Statewide Director in OPWDD's Division of Quality Improvement (DQI), a position he has held for more than a decade. As a member of the DQI leadership, he plays an integral role in the development of policies and the oversight of regulatory compliance.

Mr. O'Donnell oversees more than 150 survey staff who perform inspections of both state and provider operated facilities and programs as well as HCBS Waiver services including Community Habilitation, pre-Vocation, Supported Employment, and Respite services. He also serves as the chairperson of the inter-agency committee that sets policy on fire safety reviews and the development and interpretation of the fire safety/life safety code regulations.

Mr. O'Donnell holds a Bachelor of Science Degree in Biology from Siena College in Loudonville, NY.

SPEAKERS



ELLIE SMITH

*Statewide Director of Continuous Quality Improvement
NYS OPWDD*

Ms. Smith has been an integral part of OPWDD's Division of Quality Improvement (DQI) for the past 17 years, working her way up in the Continuous Quality Improvement (CQI) unit and Bureau of Program Certification from a Standards Compliance Analyst 1 to her current position as the Statewide Director of CQI and the newly formed Quality Strategies Project Management Unit. She provides leadership and direction to the CQI and Project Management Unit, assists DQI in

the development and refinement of systems and processes in the areas such as provider stability, HCBS settings and dispute resolution.

Ms. Smith serves on the Statewide Committee on Incident Review and provides insight to the Mortality Review Committee to help develop regulations and policy to protect the people OPWDD supports.

Prior to her work in CQI, Ms. Smith worked in OPWDD state field operations in the Capital District as a Medicaid Service Coordinator.

She holds a Bachelor of Science degree in Speech Language Pathology and Audiology from the State University of New York at Plattsburgh and a Master of Science degree in Education from the State University of New York at Albany.



BRIAN L. TUTTLE

HIPAA Consultant

Brian L Tuttle is a Certified Professional in Health IT (CPHIT), Certified HIPAA Professional (CHP), Certified HIPAA Administrator (CHA), Certified Business Resilience Auditor (CBRA), Certified Information Systems Security Professional (CISSP) with over 22 years' experience in Health IT and HIPAA Compliance Consulting.

With vast experience in health IT systems (i.e., practice management, EHR systems, imaging, medical messaging, etc.) as well as over 22 years' experience in standard Health IT with multiple certifications and hands-on knowledge, Brian serves as compliance consultant and has conducted onsite and remote HIPAA HTECH Security Risk Assessments and HIPAA Privacy Audits (along with other Federal and State regulations) for over 1000 medical practices, hospitals, health departments, insurance plans, and business associates throughout the United States and abroad.

In addition, Mr. Tuttle has served in multiple litigated court cases serving as an expert witness offering input related to best practices and requirements for securing and providing patient access to protected health information. Mr. Tuttle has also worked directly with the Office for Civil Rights (OCR) both in defending covered entities and business associates as well as being asked by OCR to audit covered entities and business associates. Almost all of Brian's clients are earned by referral with little or no advertising. Brian is well known and highly regarded in medical circles throughout the United States for his quality work and down-home southern charm. Mr. Tuttle has a Master's in the Study of Law from the University of Georgia, Master's in Health Sciences from Georgia State University, and works nationally out of Savannah, Georgia.

SPEAKERS



MELISSA ZAMBRI

Partner
Barclay Damon

Melissa is a member of Barclay Damon's Management Committee and managing director of the Albany office. She is also the co-team leader of the health care and health and human services teams and is a former member of the Compensation Committee.

In her practice, Melissa focuses on enterprise development and regulatory guidance for the health care industry. She provides counsel to individual practitioners, owners, administrators, executives, and employees of health care practices and health care-related facilities, including physicians, licensed medical personnel, providers of services to the developmentally disabled, hospitals, clinics, home-health agencies, senior residences and assisted-living facilities, laboratories, health care trade associations, durable-medical-equipment providers, alcohol- and substance-use-disorder treatment facilities, physician practice management companies, mental-health programs, and medical transportation companies.

Melissa assists health care clients with certificate-of-need applications, compliance programs, audits, investigations and self-disclosures, HIPAA compliance, and licensure issues. She also helps clients obtain approvals to operate health care facilities and to complete significant transactions. She counsels providers on federal anti-kickback and self-referral requirements, regulations governing federal- and state-funded health care programs, including Medicare and Medicaid, and other regulatory requirements applicable to health care providers.

YOUR HOSTS

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